



Student Matinee Policies

Ticket Request Policies

*The minimum group size to attend a student matinee is 10. Your group must be educational and comprised primarily of students. For every 10 students that attend the group will receive one complimentary chaperone ticket. Additional chaperone tickets may be added to the order for \$20.

*If we are able to accommodate your ticket request, a reservation confirmation and invoice will be sent to you via email.

*Submission of a ticket request is not a guarantee of a reservation. Your reservation is confirmed upon receipt of your payment of deposit. Required deposits are generally a minimum of 50% of your total order. We strongly encourage paying for your tickets in full at the time of reservation.

*By submitting your ticket request you have agreed to these policies and are responsible for confirming your final numbers and submitting payment.

Final Numbers and Payment Policies

*Final numbers will be due 6 weeks prior to the date of your performance.

*After the six-week mark no ticket numbers may be dropped.

*Final payment is due not less than four weeks prior to the performance. No refunds are given for unused tickets, as we will be unable to resell them.

*If a reservation is made less than six weeks prior to the performance final numbers and payment are due upon reservation.

Refund, Cancellation and Weather Policies

*We generally do not provide exchanges or refunds.

*All sales are final. There is no compensation for unused tickets.

*For Skylight Music Theatre to cancel a performance one of our student matinees, one of the following events must have occurred:

- *A state of emergency has been declared

- *Skylight Music Theatre does not have power and/or heat

- *DOT has pulled their plows off the road due to unsafe driving conditions

- *MPS has cancelled school due to weather